



**CISA**  
CYBER + INFRASTRUCTURE

**CIOCC**  
CISA Integrated Operations Coordination Center

**NCC**  
National Communications Coordination Branch

**UNCLASSIFIED**

**March 16, 2020**

To Whom It May Concern:

The bearer of this letter is providing emergency communications restoration support to critical communications infrastructure facilities in response to:

**COVID-19 Declaration of National Emergency**

These critical communications facilities are necessary to ensure first responder, emergency responders, 911 communications, and public messaging capabilities are functional during this response and recovery period. In the course of providing this support, the bearer must obtain fuel to execute restoration activities and for the operation of generators and response fleet vehicles to prevent communications outages until commercial power is restored.

The Cyber and Infrastructure Security Agency's (CISA) National Communications Coordination Branch (NCC) requests any courtesy that can be extended to provide fuel to the bearer during this response. Request support through the following date:

From: March 16, 2020 To: May 28, 2020

CISA/NCC greatly appreciates your cooperation and is working with the bearer to coordinate the sustainment and when necessary rapid restoration of critical communications networks to help our community function and return to normal as quickly as possible.

The bearer is responsible for payment for goods and services received.

The CIOCC – Comms has a 24-hour point of contact at (703) 235-5080 or at NCC@hq.dhs.gov to address any questions or concerns related to this request.

John J. O'Connor  
Director, National Communications Coordination Branch  
CISA Integrated Operations Coordination Center  
Cybersecurity and Infrastructure Security Agency